

Terms & Conditions of using the gift vouchers in Magia Day Spa:

1. The gift vouchers are issued by Mantina Investments with its registered office in Zielonki, ul. Na Piaski 10e/2 NIP: 8681848326.
2. Gift vouchers are addressed to people over 18 years of age.
3. Gift vouchers entitle the holder to take advantage of free treatments offered at Magia Day Spa in accordance with the type of the owned voucher.
4. The following types of gift vouchers are available in the offer:
 1. Value vouchers, for the amount specified in the gift voucher document.
 2. Treatment vouchers, issued for a specific treatment(s) depending on the circumstances, at client's request.
5. Gift vouchers are available for sale and can be purchased for any amount – however not less than PLN 100.
6. The gift voucher cannot be returned or exchanged for cash, nor can it be exchanged for a product.
7. There is a possibility of additional payment to the voucher, if the voucher's recipient wants to use services the value of which exceeds the value of the voucher.
8. The gift voucher is valid for a maximum of 3 months from the purchase date, in accordance with the date written in the gift voucher document.
9. The gift vouchers, which were not used in accordance with the date specified in the gift voucher document, lose validity and therefore the holder of an overdue voucher is not eligible to any claims towards Magia Day Spa in that regard.
11. The service will be provided only upon presentation of a valid gift voucher.
12. The voucher holder is obliged to pre-book the date of the appointment – the reservation can be made by phone or in person at Magia Day Spa at least one week in advance.
13. In justified cases, when the use of the gift voucher by its holder is not possible, the holder of the gift voucher may transfer it to a third party.
14. We are not responsible for the loss or damage of the gift vouchers.
15. It is possible to order a gift voucher by post provided that a bank transfer was made and a parcel fee was paid. It is also possible to send a gift voucher via e-mail after making a bank transfer.
16. The purchaser of a gift voucher as well as the holder of a gift voucher are obliged to read these Terms & Conditions.